

FAQ

HOW CAN YOU BEGIN YOUR COLLABORATION WITH ORLOFF SPA?

The first step is to organize a meeting, in order to investigate your needs as a hotel spa, since our approach is totally tailor-made. We will need a lay out of your spa and we can send you a questionnaire to collect more information about your hotel and spa.

Then we will make a proposal based on a spa brand recommendation, a spa menu and an economic proposal with a budget and all services related to brand implementation.

DO YOU NEED TO COME AND VISIT OUR SPA?

Of course to visit a spa allows the best possible auditing service, with the collection of lots of information, but it is also possible to know you better through a detailed questionnaire.

At a certain point of the negotiation, it is indispensable to visit the spa.

DO YOU PROVIDE THE TRAINING OF THERAPISTS?

We dedicate a lot of time and effort to the training process which we consider an essential part of the spa set up. However it is not our only concern as we follow a more comprehensive approach, going from the creation of the menu to the spa management and paying lots of attention to the marketing of the spa.

DO YOU HAVE ANY EXPERIENCE IN SPA MANAGEMENT?

We are totally familiar with spa management since we are currently managing 2 Orloff signature spas at Astir beach in Vouliagmenis and Life Gallery hotel in Ekali. We continuously expand our knowledge through the fruitful collaborations with our spa partners in Greece and the brands that have their own international spa circuit like Cinq Mondes and Valmont.